



VIC: CONCESSIONS AND SERVICES AVAILABLE FOR MITOCHONDRIAL DISEASE (MITO) PATIENTS

[Council Rates Concessions](#)

Councils may offer discounted rates for Pension Concession Card holders who own their home. Contact your local council for further details.

[Electricity and Gas Rebates](#)

Pensioner Concession Card holders may be eligible for electricity and gas rebates. [Find out more.](#)

[Medical Cooling Concession](#)

Mito patients who have issues with regulating their body temperature and hold a Pensioner Concession Card may be eligible for a discount on summer electricity costs (1 November – 30 April) in addition to the rebate listed above. [Find out more.](#)

[Water and sewerage](#)

Pensioner Concession Card holders may be eligible for rebates on their water bill through their water supplier. [Find out more.](#)

[Multi-Purpose Taxi Program \(MPTP\)](#)

Mito patients who are unable to use public transport safely and independently, and who hold a Pensioner Concession Card or can demonstrate financial hardship can apply for MPTP membership to receive subsidised taxi fares. [Find out more.](#) Note this program is under review and may change following the roll out of the National Disability Insurance Scheme.

[Companion Cards](#)

The Companion Card allows a person's carer free entry into participating venues and events, as well as provides free transport for carers on all Victorian public transport services. They are available to carers of those with a lifelong need for a high level of care. [Find out more.](#)

[Telephone Services: Priority/Special Assistance](#)

Some telecommunication providers offer priority or special assistance to people who have a life-threatening medical condition and whose life may be at risk without access to a fully operational phone service. Mito patients who are at high risk of cardiovascular emergencies or patients who live alone, without support or in remote locations may be eligible.

Find out more from [Telstra](#) or ask your telecommunication provider.

[Australia Post – MyPost Concession](#)

Pensioner Concession Card holders are eligible for lower cost domestic stamps. [Find out more.](#)

[Hearing Aid Bank](#)

[Better Hearing Australia](#) provides audiology services for people with impaired hearing including a hearing aid bank.

[Life Support Concession](#)

Pension Concession Card/Health Care Card holders who use electrically operated life support machines such as oxygen concentrators and dialysis machines may be eligible for a quarterly discount on their electricity and/or water bills. [Find out more.](#)

It is important to let your energy provider know you are using life-support equipment so that they can let you know of any planned power outages.

Please contact the Mito Foundation if there are additional concessions or benefits that should be included on this list. Information about government payments can be [found here.](#)



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